

# ACCOMMODATION VOCABULARY

## Word work

### Hotel Vocabulary

Match the words with their definitions

Word	Meaning
baggage	arrange to stay in a hotel
bed and breakfast	a person that is staying at the hotel
book	a morning phone call from the front desk, acts as an alarm clock
check-in	a home that offers a place to stay and a place to eat
check-out	person in charge at the hotel
front desk, reception	bags and suitcases packed with personal belongings
guest	return the keys and pay for the bill
hotel manager	the place where guests go to check in and out and to get information
ice machine	a machine that distributes snacks and beverages when you insert coins
inn	the covering that goes over a pillow
<b>king-size bed</b>	used to cover and dry the body after swimming or bathing
pillow case	another word for "hotel"
reservation	a request to save a specific room for a future date
room service	<b>extra large bed</b>
towels	go to the front desk to receive keys
vending machine	delivery of food or other services requested by guests
view	a machine that automatically makes ice that guests can use to keep drinks cold
wake up call	a window that offers a nice image for guests

## Volunteer vocabulary (VV):

### In the hotel

- available
- arrival date / date of arrival
- B&B
- bath, bathroom
- bellboy
- booking confirmation
- breakfast / brunch / lunch / dinner
- cash / credit card
- check-in time / check-out time
- complimentary goods (i.e. complimentary breakfast)
- corridor
- damage charge
- departure date / date of departure
- deposit
- door
- drug store= pharmacy

- elevator
- extra
- floor
- front desk= reception
- front door
- guest
- hallway
- hotel / inn/ hostel
- hotel facilities
- hotel manager
- housekeeper=maid
- key
- laundry
- lavatory (wc=water closet)
- lobby
- parking lot
- reservation
- room service
- safe deposit box
- single room
- twin room (twin-bedded room)
- double room

- snack
  - staff
  - vacancy / vacant
  - vending machine
- ### In the room
- air conditioner
  - armchair
  - balcony
  - bed
  - chair
  - computer
  - desk
  - door
  - fridge (refrigerator)
  - kitchen / office / dining room / bathroom
  - linen
  - blanket
  - pillow case
  - pillow
  - mirror
  - shelf / bookshelf

- towel
- TV
- wardrobe
- window

### actions:

- to assist/ to help
- to book
- to check-in / to check-out
- to choose
- to get (information)
- to include
- to keep
- to keep in mind
- to look for
- to make a call
- to make a reservation
- to pay with cash
- to provide
- to sign
- to spell

# TRANSPORTATION VOCABULARY

## Volunteer vocabulary (VV):

### Airport Vocabulary:

- |                           |   |                             |                                     |
|---------------------------|---|-----------------------------|-------------------------------------|
| 1. airport                | 11. direct flight/ non-stop flight        | 20. life vest               | 31. terminal                        |
| 2. aisle seat/window seat | 12. domestic flight/ international flight | 21. meeting point           | 32. ticket                          |
| 3. arrivals / departure   | 13. driver                                | 22. passport                | 33. to board                        |
| 4. baggage / luggage      | 14. duty free                             | 23. pilot                   | 34. to book                         |
| 5. baggage claim          | 15. economy/first class                   | 24. restroom / lavatory/ WC | 35. to catch a taxi                 |
| 6. boarding pass          | 16. excess baggage/ overweight            | 25. seat                    | 36. to land                         |
| 7. bus stop               | 17. flight                                | 26. seat belt               | 37. to miss the bus / train         |
| 8. cancelled              | 18. gate                                  | 27. shuttle bus             | 38. to pick smb up/ to drop smb off |
| 9. carry-on               | 19. layover                               | 28. single/return ticket    | 39. to take off                     |
| 10. customs               |   | 29. steward/stewardess      | 40. visa                            |
|                           |   | 30. taxi/cab                |                                     |

## Skills

### Questions about trains / buses

- Could you tell me the time of the next train / bus to Cardiff, please?
- Is it an express train / bus, or do I have to change trains / buses?
- Is there a buffet car?
- What platform / stop does it leave from?
- What time does it depart?
- What time does it arrive?
- How long is the journey?

### Questions about flying

- Is there a flight to London, please?
- Is it a direct flight, or do I have to change planes?
- Do they serve food?
- What terminal does it leave from?
- Is there an airport bus?
- Can I have a window/aisle seat?
- What time do I have to check in?
- What time does it take off?
- What time does it land?
- How long is the flight?

### Buying a train ticket

- I'd like a ticket to London, please.
  - Single or return?
- Return. How much is the fare?
  - That's £150.00 peak time, or if you travel off-peak between 10am and 3pm it's only £65.00.
- I'll travel off-peak then thanks. Can I reserve a seat?
  - Yes, but it's an extra £5.00.

### Buying a plane ticket

- I'd like a ticket to London, please.
  - Single or return?
- Return. How much is it?
  - That's £150.00 business class, or £65.00 budget.
- Budget then thanks. Can I have a window / aisle seat, please?
  - Yes, certainly.

